

Important Online Upgrade Coming February 2025

Dear Valued Member,

We're thrilled to share some exciting news! GeoVista Credit Union will be undergoing a system upgrade to bring you an enhanced and more secure banking experience. This upgrade is designed to provide you with modern tools and features that make managing your finances easier than ever.

The system upgrade is scheduled for **February 1, 2025**. To ensure the transition goes smoothly, we kindly ask that you update your contact information, including your email address and phone number, with us as soon as possible.

Important Reminder: After January 30th, past statements and bill pay history will no longer be accessible. Any bill scheduled after January 31st will not be paid. After February 3rd, you will need to set up bill pay again under our new system. To prepare, we recommend downloading or printing any records you might need, including your 2024 end-of-year statement.

To guide you through this process, we've created an <online resource center> with step-by-step instructions, important dates, and tips for re-enrollment. Be sure to visit our website to access this helpful information.

Here's what you can look forward to with our upgraded system:

- A refreshed mobile app with a modern design
- Enhanced online banking features for greater convenience
- Faster and more efficient transaction processing and remote deposits

We understand that upgrades can bring questions, and we're here to support you every step of the way.

Thank you for being a valued member of GeoVista Credit Union. We're committed to continuously improving your banking experience and are excited for the opportunities this upgrade will bring.

Warm regards,

Elaine R. Tuten

Chief Executive Officer
GeoVista Credit Union